

Customer Bulletin

Product Model Name: Archive Appliance
Date: Sep 2011
Reference ECO No: 115

Reason for Bulletin

The recommended UPS on the Archive Appliance GUI does not indicate the need for a legacy card.

Description of Notification

We have discovered that the Plasmon product line requires an additional legacy card installed in the UPS. Currently the recommended UPS on the APC UPS selector page points to an APC Smart-UPS 750VA LCD 120V. This particular UPS requires the additional card to allow serial cable connection.

The UPS and Legacy card are located at <http://www.apc.com>

APC Smart-UPS, 500 Watts / 750 VA, Input 120V / Output 120V, Interface Port Smart-Slot



Legacy Communications Smart Slot Card



UPS-link communications enables communication with Smart-UPS RTD, SMX and SMT using the historical UPSLink serial communications protocol

If you require any assistance, please contact Alliance Storage Technologies at 877-585-6793 and speak to one of our support engineers and they will be happy to assist you with any service related questions