

# Product Change Notice

**Product Model Name: G-Enterprise**  
**Date: March 2008**  
**Reference ECO No: 18891**

## Reason for Change

This PCN announces the release of G164 – G638 library firmware version 6.30. The firmware is available at no cost from Plasmon via the website [www.plasmontech.com](http://www.plasmontech.com).

## Description of Change

The following changes/features are incorporated into the new firmware release:

- The picker load force has been increased to accommodate media with higher shutter tolerances.
- Error Codes SK = 3Bh, ASC = 07h and ASQ = 06h and SK = 3Bh, ASC = 06h and ASCQ = 05h have been removed and a picker calibration will now be performed.
- 10 SPLIT LIBR. BUS has been removed from the menu 1CONFIG INFORMATION

## Firmware

To confirm the current firmware version using the front panel display menus, select menu 1 Library Status > 1 Config Information > 1 Unit Information. If the new firmware is installed the front panel displays: **6.30**

Code	Release Date	ECO#
3.06	July 2002	15221
3.12	January 2004	16090
4.00	March 2004	16187
4.10	June 2004	16337
4.20	August 2004	16522
4.30	September 2004	16607
4.40	March 2005	16824
4.50	April 2005	16949
4.60	July 2005	17073
4.80	April 2006	17634
5.00	January 2007	18287
6.00	May 2007	18459
6.10	October 2007	18702
6.20	March 2008	18891
6.30	August 2008	19031

**Contact Information for Technical Questions:**

**Americas and Asia Pacific**

Plasmon Technical Support Team  
United States Calls: 1-877-585-6793  
International Calls: 1-719-593-4437  
Fax: 1-719-593-4192  
Email: [tech.support@plasmon.com](mailto:tech.support@plasmon.com)  
Internet: [www.plasmon.com](http://www.plasmon.com)

**Europe, Africa, and Middle East**

Plasmon Technical Support Team  
International Calls: +44 (0) 1763 262 963  
Fax: +44 (0) 1763 264 407  
Email: [support@plasmon.co.uk](mailto:support@plasmon.co.uk)  
Internet: [www.plasmon.com](http://www.plasmon.com)