



Plasmon

# Using Plasmon Apps to Download Library or Drive Firmware

Products Covered:

D-Series, G Entry, G-Midrange,  
Enterprise D, Enterprise G



The following slides will show the steps to successfully perform a firmware upgrade to a Plasmon library or a drive.

Plasmon is not responsible if a download fails and the library becomes non-operational.

Step 1: Review this presentation.

Step 2: Send an email to Plasmon Product Support and request the firmware.

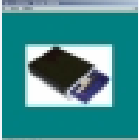
- [tech.support@plasmon.com](mailto:tech.support@plasmon.com)

Step 3: Perform the instructions on the following slides.

## Downloading the Firmware

**Step 1:** Download the correct utility for your library from [www.plasmontech.com](http://www.plasmontech.com). The links and programs that apply to your library are located in the table below.

**The examples shown in this presentation utilize UDOapp.**

	Library Utilities	v UC03 <a href="#">installudoapp</a>	May 06
		<a href="#">Error Log Sheet</a>	

Library or Drives	Program to Download	Website Address
D-Series	InstallDVDApp	<a href="http://www.plasmontech.com/customer/d.html">http://www.plasmontech.com/customer/d.html</a>
Enterprise D	InstallBDApp	<a href="http://www.plasmontech.com/customer/enterprise.html">http://www.plasmontech.com/customer/enterprise.html</a>
Enterprise G	Installudoapp	<a href="http://www.plasmontech.com/customer/g.html">http://www.plasmontech.com/customer/g.html</a>
G Entry Level	Installudoapp	<a href="http://www.plasmontech.com/customer/gx.html">http://www.plasmontech.com/customer/gx.html</a>
G Midrange	Installudoapp	<a href="http://www.plasmontech.com/customer/gx.html">http://www.plasmontech.com/customer/gx.html</a>
UDO 30GB	Installudoapp	<a href="http://www.plasmontech.com/customer/g.html">http://www.plasmontech.com/customer/g.html</a>
Sony 9.1 GB	Installudoapp	<a href="http://www.plasmontech.com/customer/g.html">http://www.plasmontech.com/customer/g.html</a>

**Step 2:** Install the Program that was downloaded. (program name in table below)


•**Note:** Plasmon recommends allowing the program to install into the default directory.

**Step 3:** Place the firmware received from Plasmon into the proper directory:

Library or Drives	Install Program	Firmware Directory
D-Series	InstallDVDAApp.exe	DVDutil ->Firmware
Enterprise D	InstallBDApp.exe	BigDUtil -> Firmware
Enterprise G	Installudoapp.exe	UDOutil ->Firmware
G Entry Level	Installudoapp.exe	UDOutil ->Firmware
G Midrange	Installudoapp.exe	UDOutil ->Firmware
UDO 30GB	Installudoapp.exe	UDOutil ->Firmware
Sony 9.1 GB	Installudoapp.exe	UDOutil ->Firmware

## Step 4: Run the Program

In the directory where the program was installed double click the icon that applies to run the program.

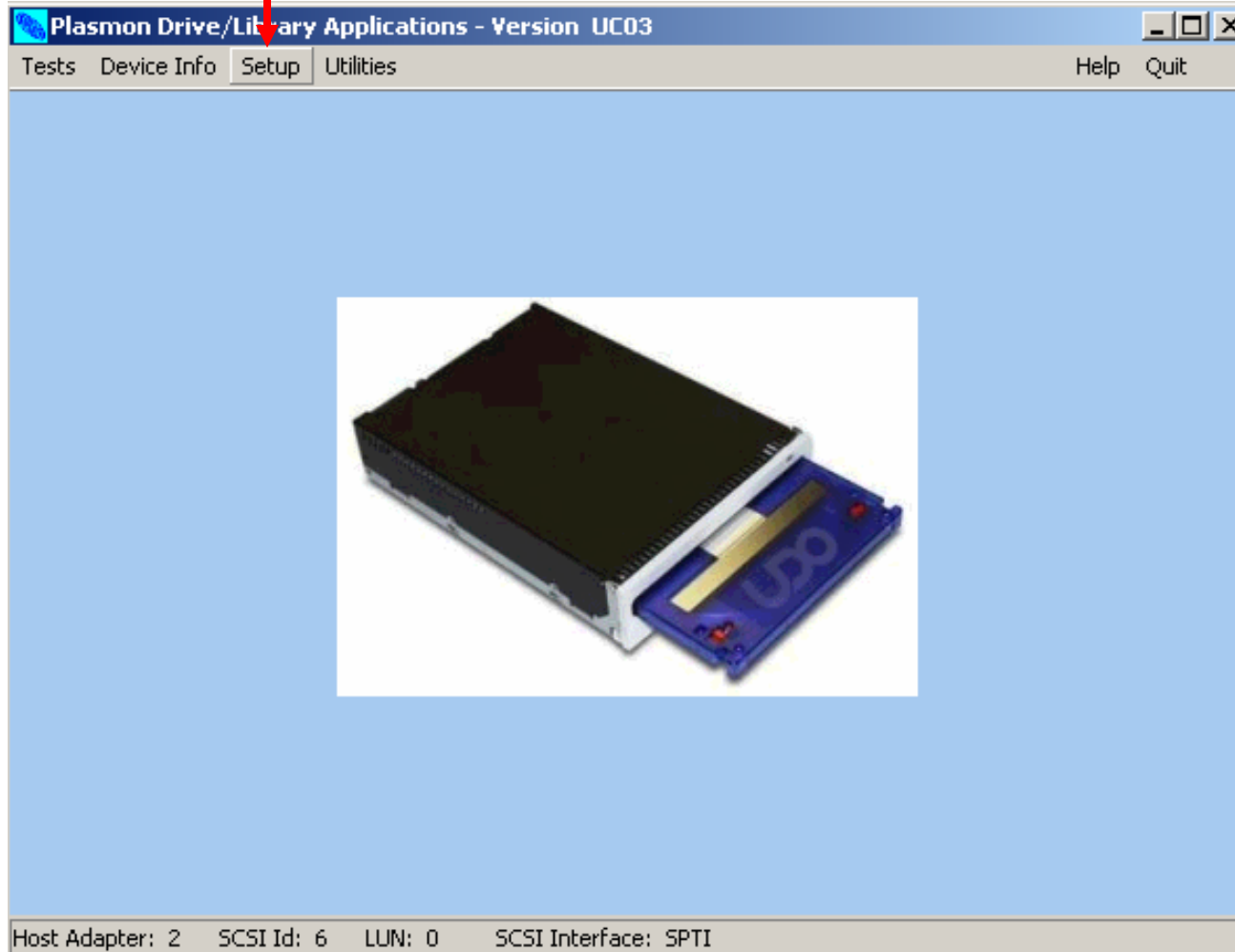
D Series:  DVDApp.exe

Enterprise D:  AppBigD.exe

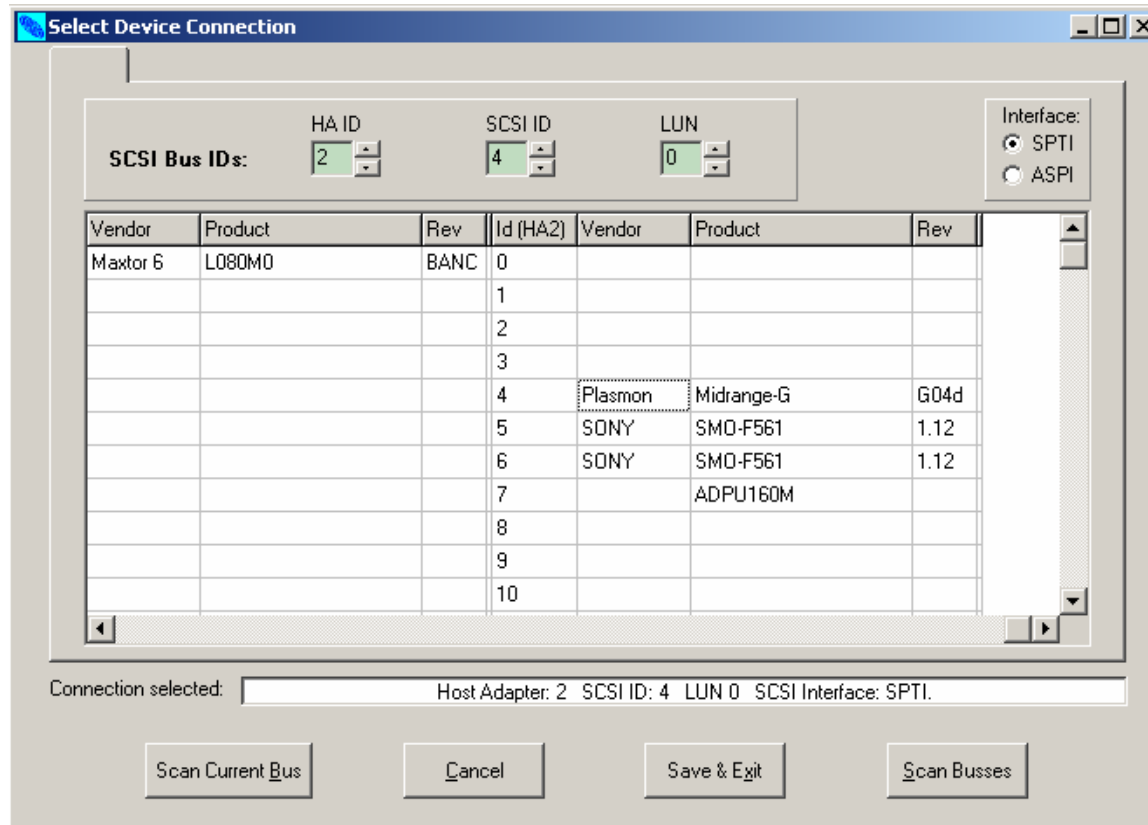
Enterprise G / G-Midrange / G Entry Level:  UDApp.exe

UDO / MO Drives:  UDApp.exe

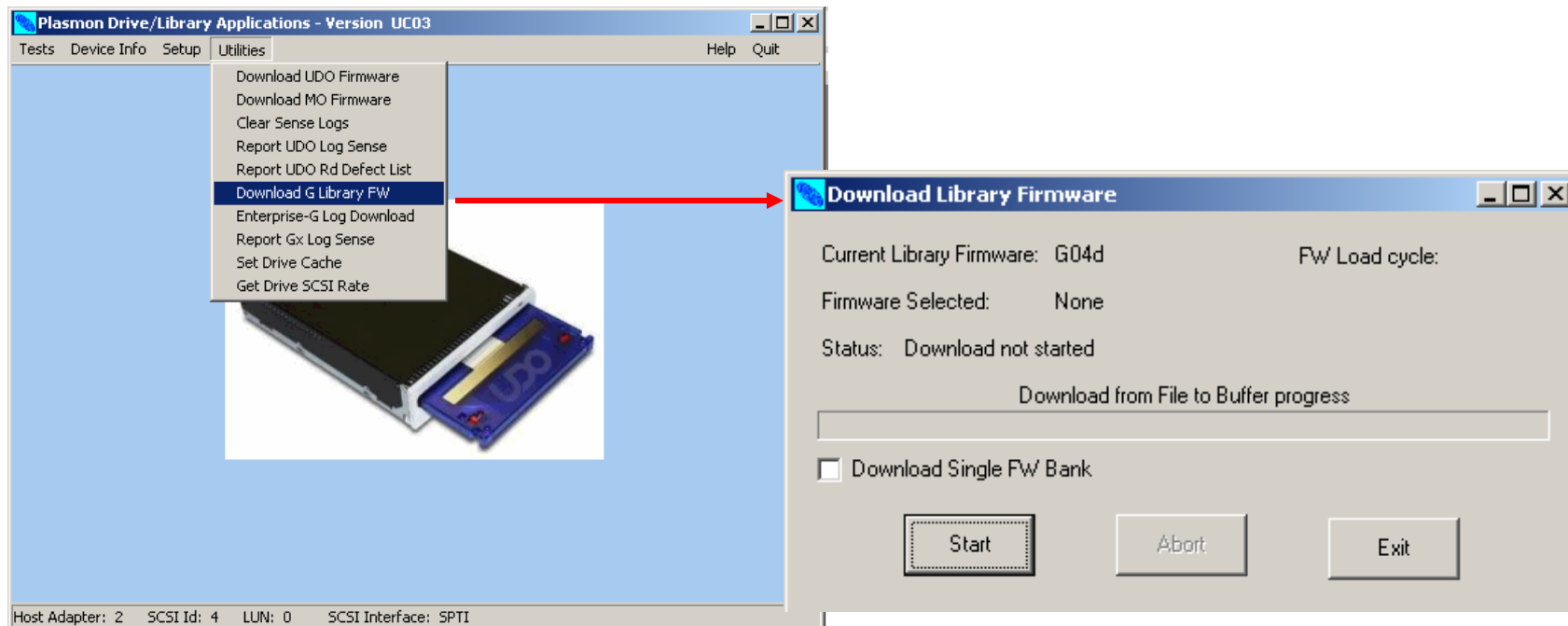
Step 5: Click on Setup on the tool bar.



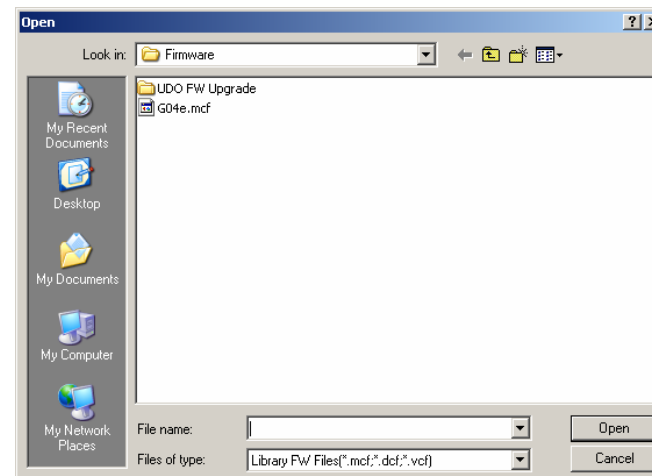
**Step 6:** The Select Device Connection window will appear. Press the **Scan Busses** button found in the lower right window. Look for the device that you want to download firmware to. If we want to select the **Plasmon Midrange-G**, as shown in the window, click on Plasmon and the **Save & Exit** button. The library is now selected. If we wanted to select the Sony SMO-F561 drive, that is shown, we would click on it and Save & Exit.



**Step 7:** Select **Utilities** in the tool bar. In the Utilities pull down menu select **Download G Library FW**. The Download Library Firmware window will appear.

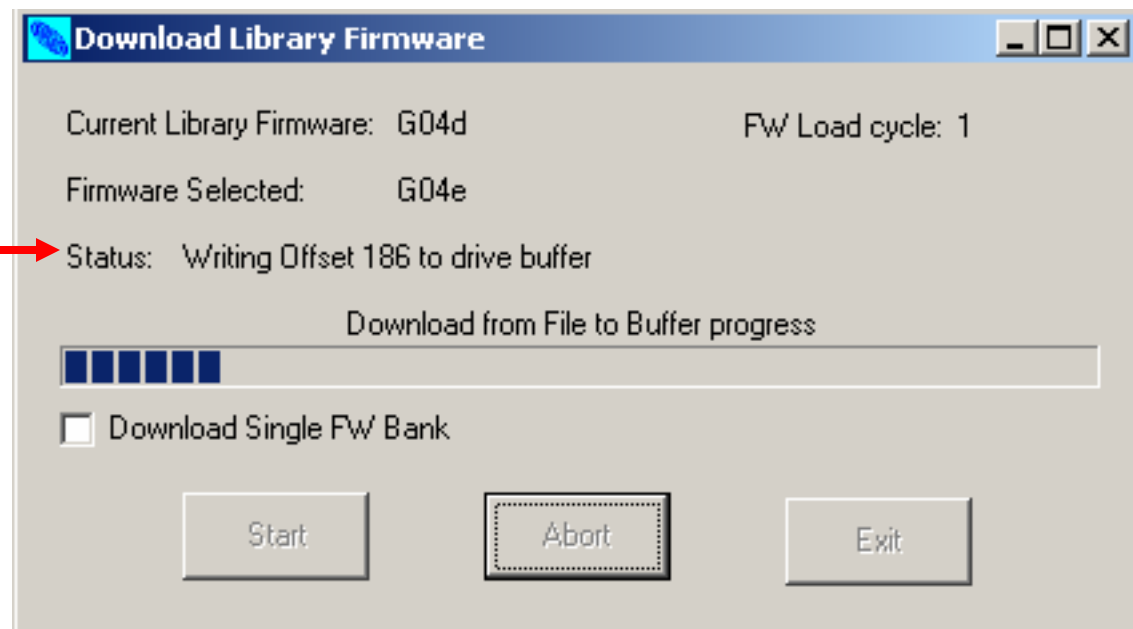


**Step 7:** Click **Start** and the firmware folder will appear. Click on the firmware file that Plasmon provided.





**Step 8:** The firmware is downloading and a completion bar will appear in a few seconds. If the library is a Enterprise D ,Enterprise G, G Entry Level or G Midrange the firmware will download 2 times. The `FW Load cycle: 1` will provide you the firmware bank that is downloading. You will hear the library initializing between the downloads. Wait until the Download Library Firmware window displays `Status: Download Complete` . Once this message is displayed the download was successful.





Plasmon

You have successfully completed the firmware update of a library or drive. If you have questions contact Plasmon Product Support at 877-585-6793 prior to proceeding.